



AMINA AGOURRAM

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📍 Ocean, Rabat

Holder of a Bachelor's Degree in Psychology from Mohammed V University, with experience in professional, educational, and support-oriented environments. Organized, adaptable, and equipped with strong communication, active listening, and teamwork skills, I am fluent in Arabic, French, and English. I am eager to contribute to an organization while continuing to develop my professional expertise.

EDUCATION

BACHELOR'S DEGREE IN PSYCHOLOGY
MOHAMMED V UNIVERSITY (UM5) (RABAT)
BACCALAURÉAT IN PHYSICAL SCIENCES
TOUR HASSAN SCIENTIFIC HIGH SCHOOL (RABAT)

CERTIFICATIONS

Psychological First Aid | **Johns Hopkins University**
Child Protection | **UNICEF**
Social Norms, Social Change | **University of Pennsylvania & UNICEF**
Education in Emergencies Global Course | **UNICEF**

EXPERIENCE

- MindLab Center – Psychology Assistant (Rabat)** | July 2025 – Present (1 year)
- Supported the coordination and daily operations of educational and therapeutic activities.
 - Communicated with clients and families in Arabic, English, and French, providing information and ongoing support.
 - Built trusting relationships through active listening, empathy, and communication adapted to different age groups.
 - Participation in the organization of activities and documentation of interventions
 - Teamwork with center professionals to ensure appropriate follow-up for children and families
 - Management of technical tasks and website creation for the center
- Jood Association – Volunteer (Rabat)** | March 2025 – August 2025 (6 months)
- Assisted in organizing community initiatives, coordinating activities, and supporting volunteers during outreach events.
 - Reinforcement of active listening and sense of responsibility.

SKILLS

- **Knowledge and awareness of children's rights** and the **protection of vulnerable children**
- **Emotional support, active listening, and psychosocial assistance**
- **Administrative support, organization, scheduling, and documentation**
- **Attention to detail, time management, problem-solving, and ability to work independently**
- Proficiency in **office tools: Word, Excel, PowerPoint, and website creation and management**

LANGUAGES

- **Arabic:** Fluent
- **French:** Fluent
- **English:** Fluent

INTERESTS

- **Languages and intercultural communication**
- **Piano**
- **Psychology and neuroscience**
- **Local volunteering**